***Thomas J Marcucci Jr***

***294 Chapel Drive, Holland PA 18966***

***Cell: 267-201-5565/tmarcucci22@verizon.net***

***PROFESSIONAL SUMMARY***

Mass Transit Professional with 32 years of experience in the field of both bus and light rail/high speed transportation/operations which includes over 25 years of experience in operations and operations management. A natural leader who utilizes performance management and statistical analysis along with a data driven approach with a foundation based on ethical values.

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***Skill Highlights***

Goal Oriented / Forward-Thinker/ Coach and Mentor/ Relationship Builder/ Decision Maker/ Strong Communicator/ Problem Solver/ Transformational Leader/ Negotiator/ Data-Driven/ Accountable

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***Accomplishments***

* Key member of the planning and implementation of SEPTA’s Surface Transportation’s DNC Plan of Action, World Meeting of Families, U.S. Open
* Project lead for the replacement of SEPTA’s schedule boards and integration into electronic schedule monitors
* Certified in Drug and Alcohol detection
* Light Rail qualified as well as Roadway Worker certified which includes but is not limited to maintenance of way, book of rules, wayside signals, and Communication Based Train Control (CBTC/cab signals)
* Used as Subject Matter Expert for the Labor Relations’ Absence Management Initiative
* Facilitate Management Classes for New and Existing Managers
* Used as a Subject Matter Expert for Labor Agreement Interpretation
* Successfully represented SEPTA in a multitude of arbitrations
* Awarded Thesis of the Year for Rosemont’s School of Graduate and Professional Studies
* Extensive training in EEO Policies and Title VII
* Current Member of APTA

***WORK HISTORY***

***Adjunct Professor -Rosemont College / 20015 – Present***

* Facilitate courses in the School of Graduate and Professional Studies – Courses include both online, on campus, and satellite locations. Courses include leadership, organizational behavior, labor relations, and developing a learning organization.
* Adjunct Professor for independent studies

***RTC Southern Nevada – Deputy Chief Executive Officer 2025 – Present***

* Oversee Paratransit, Facilities, Transit Amenities, Safety & Security, and Human Resources
* Assist the Chief Executive Officer in executing policies and procedures
* Plan, review, and evaluate the work of subordinate management and professional staff
* Confer with RTC management with regard to operational support service activities and programs, direct and interpret RTC policies and procedures
* Serve as project manager for a variety of special projects; facilitate project activities, and resolve issues; develop and submit project reports to the CEO and RTC Commissioners
* Maintain communication with governmental agencies to coordinate regional initiatives; serve as a liaison to executive management, RTC Commissioners, and other external agencies
* Develop annual operating budgets and provide fiscal direction to units

***SEPTA Senior Director / 2013 – 2024***

* Supervise and oversee the daily operations of multiple bus and light rail depots which include both management as well as unionized employees
* Ensure daily manpower assignments and administrative responsibilities are appropriately addressed
* Directly responsible to review, revise, and implement Authority policies and procedures for salaried, management, bus, and light rail
* Monitor district budget reports for multitude of bus districts and service supervision
* Ensure consistent application and interpretation of multiple Labor Agreements
* Serve as Formal Hearing Officer for IBT, TWU Local 234 and TWU Local 290 Grievance Hearings
* Apply performance metrics analysis such as reviewing leading and lagging indicators for the improvement of transit initiatives such as On-Time Performance, Mean Distance Between Accidents, Proper Scheduling, Reduction of Light Rail Signal Violations
* Serve as the Chief Officer of Transportation when required
* Weekly Coordination Committee centered on overview of Light Rail and High-Speed Initiatives
* Work collaboratively with multiple departments including but not limited to Service Planning, Schedules, Labor Relations, Government Affairs, Control Center Operations, Human Resources, Labor Relations, Customer Service
* Assist in the development and implementation of courses designed for developing leadership skills for all levels of management
* Member of the working group for the New Bus Network including reviewing routings, schedules, transit stops, etc.
* Member of the working group for Light Rail Signal Mitigation
* Member of the Rail Transit Oversight Committee
* Current member of the groups centered on Wissahickon Transportation Center, Street Scape Designs and Road Diets, Light Rail Trolley Modernization, Street Closure Review Panel, Center City Design Blitz, Transit Operations Committee, Monthly Connect, Vision Zero, Signal Mitigation (and others)
* Work collaboratively with EEO/AA/ER to determine policies and procedures with regards to ADA and Employee Relations
* Participate in the Joint Health and Safety Committee
* Member of Septa’s Advisory Committee which centers on collaboration with the ADA Community
* Participate in the Bus and Rail Roadeo
* Past Lead for New Hire Interview Scheduler
* Past Lead for Depot to Depot Bus Operator Transfers
* Mentor and Coach
* Active Member of Women in Transit, COMTO, and the International Bus Roadeo Committee (APTA)
* Oversee budget of $5.6 million
* Work with external stakeholders such as DVRPC (Delaware Valley Regional Planning Commission), OTIS (Office of Transportation Infrastructure)
* Member of TOC (Transit Operations Committee), TPC (Transit Priority Committee), and Monthly Connect

***SEPTA Director of Transportation / 2009 - 2013***

* Subject matter expert for two labor agreements which dictate policy for Bus/Light Rail Operator and Office Personnel
* Supervise and oversee the daily operations of Bus/Light Rail Operations of Callowhill and Comly Districts which include subordinates from the management level as well as unionized employees
* Ensure bus and light rail daily manpower assignments and administrative responsibilities are handled appropriately by the dispatchers including but not limited to weekly Bulletin Orders for Light Rail
* Ensure daily coordination with both bus and light rail maintenance
* Monitor district budget reports focusing on overtime and controllable costs
* Facilitate Location Safety Committee Meetings for Bus and Light Rail
* Propose and assign discipline according to the Labor Agreement
* Assist, train, and develop employees to serve as co-facilitators for the FOCUS and Connect Class aimed at building collaborative relationships between management personnel and front-line employees as well as eliminating barriers which hinder the growth of the organization
* Fundamental component of the BASCSC (Building a SEPTA Customer Service Initiative) – includes creating programs focused on providing leadership contexts
* Ensure consistent application of the IBT 500 and TWU 234 Labor Agreement
* Conduct Formal and Informal Hearings
* Work collaboratively with the Labor Relations Department
* Serve as a Mentor and Advisor for subordinates and peers

*SEPTA Assistant Director of Transportation / 2006 – 2009*

* Supervise daily operations of SEPTA’s largest depot (550 Operators)
* Ensure daily manpower assignments are carried out correctly from the dispatchers
* Monitor district budget reports
* Ensure customer service complaints are handled appropriately and in a timely manner
* Serve as Director of Transportation when required
* Propose and assign discipline according to the Labor Agreement
* Conduct Formal and Informal Hearings
* Work collaborative with the Labor Relations Department
* Other duties as assigned

***SEPTA Chief Instructor - Surface Transportation / 2003 – 2006***

* Supervise daily activities of all city transit division instructors
* Schedule training for all districts within the city transit division
* Schedule training and development for all levels within the organization
* Coordinate training, manpower assignments, and budget constraints when required
* Prepare, revise, and develop lesson plans for available SEPTA curriculum
* Conduct training and development classes for all levels within the organization
* Conduct/Facilitate a variety of class training including but not limited to ADA, Drug and Alcohol, Hours of Service, Fatigue Awareness

***SEPTA Instructor / 1997 – 2003***

* Conducted training for new hire employees in various modes of transportation, policies, procedures, rules, etc.
* Conducted training for all personnel including VEM, B&B, Contract Ops, Management
* Conducted Drug and Alcohol Training
* Certified to teach and conduct CDL training and testing
* Prepare, revise, and develop lesson plans for classes within all levels of the organization
* Conduct/Facilitate a variety of class training including but not limited to ADA, Drug and Alcohol, Hours of Service, Fatigue Awareness

***Southeastern Pennsylvania Transportation Authority (SEPTA)***

***Bus Operator / 1993 – 1997***

* Provide safe, courteous, reliable service to our external customer

***EDUCATION***

***Harvard Business School (2024)***

* *Organizational Certificate Leadership*

***University of Pennsylvania/Wharton School of Business (2023)***

* *Executive Presence and Influence/Persuasive Leadership Development Certificate*

***Rosemont College / Rosemont PA / 2010 – 2014***

* Graduated Summa Cum Laude - Master of Science - Business Administration
* 4.0 G.P.A.
* Awarded Thesis of the Year for the School of Graduate and Professional Studies

***Peirce College / Philadelphia PA / 2006-2009***

* Graduated Summa Cum Laude – Bachelor of Science – Business Administration
* 3.98 G.P.A.
* Member of the Dean’s List for Academic Excellence

***REFERENCES***

* Susan Sanderson – Labor Relations Manager - SEPTA

ssanderson@septa.org

1-609-217-4785

* Brian Patrick King – President of Father Judge High School, 3301 Solly Avenue Philadelphia PA

Bking@fatherjudge.com

215-338-9494

* Harold B. Yaffe, DDS

215-688-3029