EMMANUEL ODUME

Scrum Master/Project Manager

📞 +1 (347) 440-5448   @ emmanuel.o@jobtecmail.net   🔗 https://www.linkedin.com/in/emmanuelo   📍 Los Angeles, CA

EXPERIENCE

Technical Project Manager

Universal Health Services

📅 02/2024 - Present   📍 Los Angeles, CA

- Led cross-functional teams of developers, engineers, and analysts to deliver enterprise-scale healthcare IT projects, including EHR system enhancements, cybersecurity upgrades, and infrastructure migrations.
- Managed project lifecycles from initiation to closure using **Agile**, **Scrum**, and **Waterfall** methodologies, ensuring on-time and on-budget delivery of over 25 technical initiatives.
- Collaborated with stakeholders across clinical, compliance, and IT departments to gather requirements, define project scope, and align technical solutions with business goals.
- Oversaw implementation and optimization of tools such as **Epic**, **Cerner**, **ServiceNow**, **Microsoft Azure**, **JIRA**, and **Confluence** for project tracking and team collaboration.
- Directed risk management, resource allocation, and vendor coordination for multimillion-dollar initiatives focused on data security, patient privacy, and system interoperability (HIPAA-compliant).
- Established KPIs and performance dashboards to monitor progress, identify issues, and provide executive-level reporting on project status, risks, and outcomes.
- Mentored junior project managers and technical leads, fostering a culture of accountability, agility, and continuous improvement.
- Facilitated change management processes and end-user training to ensure seamless technology adoption across UHS facilities.

Project Manager

McKesson

📅 06/2021 - 10/2023   📍 Los angeles

- Managed enterprise-level healthcare and pharmaceutical technology projects across supply chain, data integration, and compliance systems, ensuring delivery of secure and scalable solutions within highly regulated environments.
- Led cross-functional Agile teams across engineering, cybersecurity, QA, and operations, executing projects with a focus on cloud migration, infrastructure modernization, and data analytics initiatives.
- Utilized tools such as **Jira**, **Confluence**, and **MS Project** to oversee sprint planning, resource allocation, risk tracking, and executive reporting.
- Directed implementation of **API integrations**, internal platforms, and automated workflows to support pharmaceutical distribution and inventory management systems.
- Ensured project compliance with healthcare regulations including **HIPAA**, **SOX**, and **FDA** requirements by working closely with legal, audit, and cybersecurity teams.
- Oversaw vendor coordination, third-party systems integration, and stakeholder communication, delivering projects on time and under budget by an average of **12%**.
- Championed continuous improvement initiatives by introducing Agile ceremonies and reporting dashboards, increasing team efficiency and visibility across project portfolios.

SUMMARY

Results-driven **Scrum Master** and **Technical Project Manager** with over 7 years of experience leading complex IT and Agile projects in fast-paced environments across finance, healthcare, retail, and technology sectors. Adept at bridging the gap between business goals and technical execution, with proven success managing ERP, CRM, cloud migrations, and cybersecurity initiatives. Skilled at driving digital transformation, fostering high-performing Agile teams, and delivering scalable, secure solutions on time and within budget. Expert in Agile frameworks, DevOps practices, and modern cloud technologies (AWS, Azure), with strong communication skills and a hands-on approach to removing roadblocks and enabling continuous improvement. Passionate about mentoring teams and championing data-driven decision-making to accelerate delivery and maximize business value.

CERTIFICATION

Project Manager Professional (PMP)

Scrum.org

Professional Scrum Master (PSM 1)

Scrum.org

EDUCATION

Bachelor's in packaging engineering

Rochester institute of technology

📅 08/2011 - 05/2016   📍 Rochester, NY

SKILLS

Agile & Project Management:

Agile Coaching   Sprint Planning

Backlog Grooming   Retrospectives

Scrum   Release Management

Risk Management   Kanban

Budgeting   Stakeholder Management

Change Management

Resource Allocation

EXPERIENCE

Scrum master/Technical project manager

Estee lauder companies

📅 02/2019 - 06/2021   📍 New york, ny

- Led Agile delivery for global e-commerce and enterprise IT initiatives, overseeing multiple Scrum teams supporting platforms like SAP, Salesforce, and Adobe Experience Manager (AEM).
- Balanced dual responsibilities of Scrum Master and Technical Project Manager, managing sprint execution while also handling budgeting, stakeholder alignment, and risk mitigation.
- Coordinated cross-functional teams across IT, marketing, and business units to support digital transformation goals and modernize backend infrastructure.
- Partnered with compliance and data governance teams to ensure alignment with **GDPR**, **PCI-DSS**, and internal cybersecurity standards.
- Delivered complex multi-region rollouts using **Azure DevOps** and **Jira**, improving team efficiency and deployment reliability through clear sprint planning and structured retrospectives.

Scrum master

Mission Federal Credit Union

📅 07/2017 - 01/2019   📍 San diego, ca

- Led two Agile teams through digital transformation initiatives, delivering enhancements to the credit union's mobile and online banking platforms using **Jira** and **Azure DevOps** for tracking and reporting.
- Facilitated all Scrum ceremonies and Agile best practices, cultivating a high-trust environment that empowered teams to self-organize and consistently deliver value.
- Partnered with Product Owners and stakeholders to refine backlogs and prioritize features aligned with customer experience and regulatory compliance requirements.
- Proactively identified and removed blockers, improving sprint velocity and team throughput while also ensuring alignment with IT governance standards.
- Played a key role in compliance-related technology projects, ensuring documentation, testing, and deployment met **FFIEC** and **SOX** standards during iterative releases.

Project manager

Proximo spirits

📅 06/2016 - 07/2017

- Led full-cycle IT projects including **ERP implementations**, **CRM upgrades**, **cloud migrations**, and **cybersecurity initiatives**, aligning technical solutions with business goals.
- Collaborated with cross-functional teams and third-party vendors to deliver scalable, secure systems that improved operational efficiency and data integrity.
- Oversaw project planning, budgeting, and risk management, using tools like **Jira**, **Confluence**, and **MS Project** to maintain visibility and control throughout the project lifecycle.
- Acted as a key liaison between IT and business stakeholders, translating complex technical concepts into clear business language to support informed decision-making.
- Built strong relationships across departments and earned recognition for a hands-on leadership style that balanced technical depth with team empathy and clear communication.

SKILLS

Technical Skills:

Cloud Computing (AWS   CI/CD

OAuth   Infrastructure as Code (IaC)

Kubernetes   RESTful APIs

Microservices Architecture   Docker

System Integrations   Azure)

Automated Testing   DevOps

Tools & Platforms:

Jira   Confluence   Azure DevOps

MS Project   Trello   Salesforce

SAP

Adobe Experience Manager (AEM)

ServiceNow

Compliance & Security:

GDPR   SOC 2   PCI-DSS   SOX

ISO 27001

Cybersecurity Best Practices

Soft Skills:

Leadership   Communication

Collaboration   Problem Solving

Conflict Resolution   Mentoring

Cross-functional Team Leadership

Adaptability